

OUR INSTALLATION PRINCIPLES

Landlord / Building Representative Participation

- Work may only commence with approval of plans.
- Kick-off meetings between all parties before work commences.
- Before and after photos taken.
- Civil acceptance and sign off by representatives before we leave site.
- Access build documentation submitted to landlords or representatives.

Supervision & Escalation

- Full time contractor on-site supervision.
- Dedicated project managers to oversee work and resolve issues.
- Fibrehood management as escalation point of contact

Completion of Project

- Sign off required from body corporate to confirm satisfaction with quality of reinstatement.
- Final build plan will be provided to the building representatives.

Warrantees & Maintenance

- Maintenance is at zero cost.
- Warrantees on the installation work